

**Bringing To You a Significantly Improved Speedy Delivery System
for Service Parts Supply
—Full Operation of Global Parts Center Begins—**

Dainippon Screen Mfg. Co., Ltd's Semiconductor Equipment Company (President: Takashige Suetake, Headquarters: Kyoto, Japan) has begun operations of a Global Parts Center this month designed to optimize the supply of service parts and achieve extremely rapid delivery times to the semiconductor manufacturing equipment industry.

These days, service parts departments are considered vital to the overall performance of companies in the electronics industry. As a result, these departments have been required to quickly implement a range of support services to improve customer satisfaction, achieve efficient inventory control of service parts, and implement inventory planning.

The Global Parts Center was established in April this year to deal with these types of trends appearing in the parts supply industry. As such, the Global Parts Center uses a centralized inventory management system for service centers located around the globe. This has resulted in a central parts sales system for semiconductor manufacturing equipment.

To form the most efficient distribution network the parts warehouse was transferred to Nanko in Osaka, a location near Kansai Airport, while parts storage, packing, and transport operations were outsourced to a third party logistics company.

The result is a system where parts can be delivered extremely quickly; delivered to Japan, America, and countries in the Asian region within 24 hours of being ordered (48 hours for European countries).

The implementation of software designed specifically for inventory control has led to the formation of not only the service base for our global operations, but also the creation of a parts management system that incorporates the products of over 100 suppliers.

This ideal global inventory system operates on demand predictions which will bring about a revolutionary change in the future of parts supply fill rates. The system will lead to a major reduction in service centers throughout many countries, with inventory costs expected to drop to one third of current costs by 2011. A 24 hour, 365 day, non-stop operation is also planned to be implemented within three years.

Dainippon Screen is in pursuit of higher customer satisfaction with regard to parts supply with the introduction of this Global Parts Center. In addition to this field, the center is expected to develop into a parts center for supplying parts to other fields that Dainippon has interests in for more intensive and efficient marketing of parts.